

Contents

Unit 1	A Prescription at the Pharmacy	1
	Pre-watching Exercises	1
	Video One	3
	Video Two	5
	Language Enhancement Drills	7
	Listening Comprehension	8
	After-class Activity	9
	Appendix I	10
	Appendix II	11
Unit 2	Neighbors	14
	Pre-watching Exercises	14
	Video One	15
	Video Two	17
	Language Enhancement Drills	19
	Listening Comprehension	21
	After-class Activity	22
	Appendix I	23
	Appendix II	23
Unit 3	Hotel: Room Service	27
	Pre-watching Exercises	27
	Video One	29
	Video Two	31
	Language Enhancement Drills	33
	Listening Comprehension	34
	After-class Activity	35
	Appendix I	37
	Appendix II	38
Unit 4	At the Library: Children's Internet	42
	Pre-watching Exercises	42
	Video One	44
	Video Two	46
	Language Enhancement Drills	48

	Listening Comprehension	49
	After-class Activity	50
	Appendix I	52
	Appendix II	53
Unit 5	Pot Luck Picnic	56
	Pre-watching Exercises	56
	Video One	57
	Video Two	59
	Language Enhancement Drills	61
	Listening Comprehension	62
	After-class Activity	62
	Appendix I	64
	Appendix II	65
Unit 6	Renting a Van	68
	Pre-watching Exercises	68
	Video One	70
	Video Two	72
	Language Enhancement Drills	74
	Listening Comprehension	75
	After-class Activity	76
	Appendix I	78
	Appendix II	79
Unit 7	99 - Cent Store	82
	Pre-watching Exercises	82
	Video One	83
	Video Two	85
	Language Enhancement Drills	87
	Listening Comprehension	88
	After-class Activity	89
	Appendix I	90
	Appendix II	91
Unit 8	At the Laundromat	94
	Pre-watching Exercises	94
	Video One	96
	Video Two	98
	Language Enhancement Drills	100
	Listening Comprehension	102
	After-class Activity	103
	Appendix I	104

	Appendix II	105
Unit 9	Getting a Ticket	108
	Pre-watching Exercises	108
	Video One	109
	Video Two	111
	Language Enhancement Drills	114
	Listening Comprehension	115
	After-class Activity	116
	Appendix I	118
	Appendix II	119
Unit 10	The Recycler	123
	Pre-watching Exercises	123
	Video One	124
	Video Two	126
	Language Enhancement Drills	128
	Listening Comprehension	129
	After-class Activity	130
	Appendix I	132
	Appendix II	133

Contents

Unit 1	At the Law Office	1
	Pre-watching Exercises	1
	Video One	2
	Video Two	5
	Language Enhancement Drills	7
	Listening Comprehension	8
	After-class Activity	9
	Appendix I	10
	Appendix II	11
Unit 2	Planning a Project	15
	Pre-watching Exercises	15
	Video One	16
	Video Two	18
	Language Enhancement Drills	19
	Listening Comprehension	21
	After-class Activity	22
	Appendix I	23
	Appendix II	23
Unit 3	Choosing a New Car	28
	Pre-watching Exercises	28
	Video One	29
	Video Two	31
	Language Enhancement Drills	33
	Listening Comprehension	34
	After-class Activity	35
	Appendix I	37
	Appendix II	37
Unit 4	New Car Credit Application	41
	Pre-watching Exercises	41
	Video One	43
	Video Two	45
	Language Enhancement Drills	47

Listening Comprehension	48
After-class Activity	49
Appendix I	51
Appendix II	51
Unit 5 Customer Service	55
Pre-watching Exercises	55
Video One	57
Video Two	58
Language Enhancement Drills	60
Listening Comprehension	61
After-class Activity	62
Appendix I	64
Appendix II	65
Unit 6 Taking an Order	69
Pre-watching Exercises	69
Video One	71
Video Two	72
Language Enhancement Drills	74
Listening Comprehension	75
After-class Activity	76
Appendix I	77
Appendix II	78
Unit 7 At the Liquor Store	81
Pre-watching Exercises	81
Video One	82
Video Two	84
Language Enhancement Drills	86
Listening Comprehension	87
After-class Activity	88
Appendix I	90
Appendix II	90
Unit 8 Hotel; Business Meeting	94
Pre-watching Exercises	94
Video One	95
Video Two	97
Language Enhancement Drills	99
Listening Comprehension	100
After-class Activity	101
Appendix I	103

	Appendix II	103
Unit 9	A + Tire Coupons	108
	Pre-watching Exercises	108
	Video one	110
	Video Two	111
	Language Enhancement Drills	113
	Listening Comprehension	115
	After-class Activity	116
	Appendix I	118
	Appendix II	119
Unit 10	At the Adult School	123
	Pre-watching Exercises	123
	Video One	124
	Video Two	126
	Language Enhancement Drills	128
	Listening Comprehension	129
	After-class Activity	130
	Appendix I	132
	Appendix II	132

Contents

Unit 1	A Job Interview	1
	Pre-watching Exercise	1
	Video One	2
	Video Two	4
	Language Enhancement Drills	5
	Listening Comprehension	6
	After-class Activity	8
	Appendix I	9
	Appendix II	9
Unit 2	The Receptionist	13
	Pre-watching Exercise	13
	Video One	14
	Video Two	15
	Language Enhancement Drills	17
	Listening Comprehension	18
	After-class Activity	19
	Appendix I	20
	Appendix II	20
Unit 3	A Day at the Office	24
	Pre-watching Exercise	24
	Video One	25
	Video Two	27
	Language Enhancement Drills	29
	Listening Comprehension	29
	After-class Activity	31
	Appendix I	32
	Appendix II	32
Unit 4	The General Manager	37
	Pre-watching Exercise	37
	Video One	38
	Video Two	39
	Language Enhancement Drills	41

	Listening Comprehension	42
	After-class Activity	43
	Appendix I	44
	Appendix II	44
Unit 5	Working Late	49
	Pre-watching Exercise	49
	Video One	50
	Video Two	51
	Language Enhancement Drills	53
	Listening Comprehension	54
	After-class Activity	56
	Appendix I	57
	Appendix II	57
Unit 6	A Business Meeting	62
	Pre-watching Exercise	62
	Video One	63
	Video Two	64
	Language Enhancement Drills	65
	Listening Comprehension	66
	After-class Activity	68
	Appendix I	69
	Appendix II	69
Unit 7	Solving Problems	73
	Pre-watching Exercise	73
	Video One	74
	Video Two	75
	Language Enhancement Drills	77
	Listening Comprehension	77
	After-class Activity	79
	Appendix I	80
	Appendix II	80
Unit 8	At the Bank	85
	Pre-watching Exercise	85
	Video One	86
	Video Two	88
	Language Enhancement Drills	90
	Listening Comprehension	91
	After-class Activity	92
	Appendix I	93

	Appendix II	93
Unit 9	A Foreign Student F-1 Visa	97
	Pre-watching Exercise	97
	Video one	98
	Video Two	100
	Language Enhancement Drills	101
	Listening Comprehension	102
	After-class Activity	104
	Appendix I	105
	Appendix II	105
Unit 10	Permanent Residence (Green Card)	109
	Pre-watching Exercise	109
	Video One	110
	Video Two	111
	Language Enhancement Drills	113
	Listening Comprehension	113
	After-class Activity	115
	Appendix I	116
	Appendix II	116